



Government of Jammu and Kashmir  
**Directorate of Colleges**  
Higher Education Department

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**The Principal**  
**All Degree Colleges of J&K**

**Subject: Operationalisation of SIGMA – Students Integrated Grievance and Messaging Application**

**Reference: No: DC-HE/2025/1147 dated 14-06-2025**

Sir/Madam,

As you are aware, the Student Integrated Grievance & Messaging Application (SIGMA) has been launched with the primary aim of better understanding and addressing student concerns within the domain of Higher Education.

It is, therefore, imperative that grievances of students submitted on SIGMA, which have been forwarded to your office by the Directorate, are addressed promptly. In this regard, it is strongly impressed upon all principals that they must regularly check the SIGMA link accessible via the Principal's login. Colleges must ensure that all grievances are addressed within two days of receipt. Furthermore, the action taken should be submitted on the Directorate Portal immediately via the SIGMA link.

Moreover, we reiterate the request to give wide publicity to SIGMA among your students to ensure maximum awareness of this important platform.

  
**Dr. Sheikh Ajaz Bashir**  
**Director Colleges**

No: DC-HE/2025/1177.

Dated: 17-06-2025

**Copy to:**

1. PS to Additional Chief Secretary, Higher Education Department for kind information of the Additional Chief Secretary.
2. Office file.